Global product description for Serviceability



Saab Automobile Parts AB

Facts Saab Automobile Parts AB

- Employees in Sweden: Nyköping about 260,

Trollhättan about 60.

Headquarters are in Nyköping.



- The company is responsible for the warehousing, sale and distribution of Saab Genuine spare parts and accessories for all authorized Saab workshops globally and selling logistics services to external companies. We are logistics partner for a number of companies.

- Has responsibility for Saab Automobile spare parts management since the 1960s.

- Warehouse space: around 88,000 m².
- Storage: about 70 000 items.
- Capacity: approx 30,000 order lines / day.
- Goods of 50 trucks distributed every day.
- The company is owned by the Swedish state.



Serviceability why do we need it?



Serviceability why do we need it?

• Up time



Serviceability why do we need it?

- Up time
- Value added upgrades / updates



Which are the main deliverables

- Technical service information
- Repair procedures
- Labour time manual, warranty times
- Parts catalouge
- Guided electrical fault tracings
- Workshop Electrical Schematics
- Diagnostic tester
- Field programming services
- Owner manuals



SAABEPC

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lter		- Fordonsinformation				
- eller serienummer :	YS3ED49A353526957			Söka i resultat	Tillämpa	Ren
Tillverkningsnummer : 53526957		Egenskap och funktion	Detalj		Kod	7
Modell :	9-5 (9600) 🗸	AIRBAG	FORAR- OCH PASSAGERARAIRBAG		799-040	
Årsmodell :	5 - 2005 🗸	ANTAL DORRAR	FYRA DORRAR		009-040	
		ANTENN	DIVERSITY ANTENNA		503-080	
Karossutförande :	4D 🗸	ARSMODELL	ARSMODELL 2005		999-050	
Motor :	Alla	ASKKOPP	UTAN FRAMRE ASKKOPP		391-010	
		AVDUNSTNINGSKONTROLL	AVDUNSTNINGSTEST BRANSLE		247-040	
Växellåda :	Α 🗸	AVGASDIAGNOSTIK	OBD II-DIAGNOSTIK		761-040	
Styrning :		BACKSPEGEL, AVBLANDNING	BACKSP. M MAN AVBLANDNING		475-010	
		BACKSPEGEL, YTTRE, TEXT, FORARE	FORARE UTAN TEXT PA BACKSPEGELN		617-010	
Marknad :	Alla 🗸	BACKSPEGEL, YTTRE, TEXT, PASS.	PASSAGERARE ENGELSK TEXT PA BACKSPEGELN		621-030	
		BACKSPEGEL, FORARE, GLASUTFORANDE	FORARE PLANGLAS		615-010	
	• · · · · ·	BAKSATE FORBERED FOR BARNSTOL	RYGGDYNA UTAN BARNSTOLAR		323-030	
Tilläm	npa Återställa	BALTESVARNING, NIVA	BALTESVARNING		731-010	
		BALTESVARNING, UPPSTARTSLJUD	MED BALTESVARN. LJUD		733-020	
		BATTERISTORLEK	BATTERI, 70AH		551-030	
		BILSTATUS	TEKNISK STATUS, M05		997-130	
		BRANSLE, TYP	BRANSLE, BENSIN		221-010	
		BROMSBELAGG	BROMSBELAGG PA4668		053-030	
		BROMSSKIVA	15" BROMSSKIVA		051-030	
		BROMSSYSTEM/SNOPACKNINGSSKYDD	MED SNOPACKNINGSSKYDD		055-040	
		BURKHALLARE	MED BAKRE BURKHALLARE		781-040	
		CD-SPELARE	FORBEREDD FOR CD-VAXLARE		513-040	
		CHASSI,UTFORANDE	CHASSI,STANDARDUTFORANDE		097-010	
		DACK, TYPBETECKNING	DACK, PIRELLI P6 FOUR SEASON		073-160	
		DACK,STORLEK/HASTIGHETSTYP	DACK, 215/55, HR < 210 KM/H		063-260	
		DIMBAKLJUS	VANSTERPLACERAT DIMBAKLJUS		751-030	
		DIMLJUS, PROGRAMMERING	VILLKOR=EJ LAGE 0 EJ HELLJUS		763-020	
		DIMLJUS,FRAMRE	MED FRAMRE DIMLJUS		753-070	
		DORRHANDTAG	BLANKA DORRHANDTAG		143-020	



Design for Serviceability

• Determine the need for service



Design for Serviceability

- Determine the need for service
- Service requirements on the design



Design for Serviceability

- Determine the need for service
- Service requirements on the design
- Service preparation



Release for the main deliverables

- Technical service information
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The road to ARAS for Saab

Starts @ Saab Automobile AB when there was a business need to replace the current GM owned Service Parts Release system "ETS" with a Saab owned tool.



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Starts @ Saab Automobile AB when there was a business need to replace the current GM owned Service Parts Release system "ETS" with a Saab owned tool.

The requirement from the company was to also put a foundation in place to replace the GM owned Global Product Description System "GPDS" for Saab



New Requirements

With the decision to continue the "ETS" replacement new requirements was added.

The requirement was to also be able to produce After Sales Engineering deliverables e.g. Workshop information (methods, fault tracing etc.) STM (Standard Time Mechanical, Labor time guide) EPC (Parts catalogue)



• Maintain up-to-date service information



- Maintain up-to-date service information
- Enhance service information applicability



- Maintain up-to-date service information
- Enhance service information applicability
- Increase author productivity



- Maintain up-to-date service information
- Enhance service information applicability
- Increase author productivity
- Advanced ability to publish and export



- Maintain up-to-date service information
- Enhance service information applicability
- Increase author productivity
- Advanced ability to publish and export
- Enhance information exchange in order to take advantage of workload over time and increase efficiency



• Replace several different applications / systems



- Replace several different applications / systems
- Unify the information flow



- Replace several different applications / systems
- Unify the information flow
- Replace manual processes, follow up and co-ordination



- Replace several different applications/systems
- Unify the information flow
- Replace manual processes, follow up and co-ordination
- Configuration management with dependencies



- Replace several different applications/systems
- Unify the information flow
- Replace manual processes, follow up and co-ordination
- Configuration management with dependencies
- Translation management



- Replace several different applications/systems
- Unify the information flow
- Replace manual processes, follow up and co-ordination
- Configuration management with dependencies
- Translation management
- Use supplier competence and information as a base for update



Business Analysis



- Business Analysis
- Define the scope for the project



- Business Analysis
- Define the scope for the project
- Learn and understand the base function



- Business Analysis
- Define the scope for the project
- Learn and understand the base function
- Add the data model with base functionality



- Business Analysis
- Define the scope for the project
- Learn and understand the base function
- Add the data model with base functionality
- Add next layer of functionality....



Thanks for your attention!

