# **Aras Innovator 12**

# **Client Settings for Firefox on Mac**

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## **Document Conventions**

The following table highlights the document conventions used in the document:

Description	
Emphasizes the names of menu items, dialog boxes, dialog box elements, and commands. Example: Click <b>OK</b> .	
Code examples appear in courier font. It may represent text you type or data you read.	
Code highlighted in yellow draws attention to the code that is being indicated in the content.	
Red text highlighted in yellow indicates the code parameter that needs to be changed or replaced.	
Reference to other documents.	
Notes contain additional useful information.	
Warnings contain important information. Pay special attention to information highlighted this way.	
Successive menu choices may appear with a greater than sign (>) between the items that you will select consecutively. Example: Navigate to <b>File</b> > <b>Save</b> > <b>OK</b> .	

Table 1: Document Conventions



# **1** Client Configuration

#### **1.1 Installed Software**

This release of Aras Innovator requires the use of Mozilla Firefox versions 68 ESR and 78 ESR.

To prevent unintentional upgrades to the browser, disable automatic upgrades as follows:

- 1. Open a new Firefox window.
- 2. Go to Menu --> Preferences. The following screen appears:

🗜 General	General		
Search	Startup		
Privacy & Security	Always check if Firefox is yo	ur default browser	
Firefox Account	Firefox is not your default browser ount		
	When Firefox starts		
	Show your home page		
	Show a blank page		
	Show your windows and tab	s from last time	
	Home page		
	Mozilla Firefox Start Page		
	Use Current Pages	Use Bookmark	Restore to Default

Figure 1.

3. Scroll down to the **Firefox Updates** section and click the **Never check for updates** button as shown.



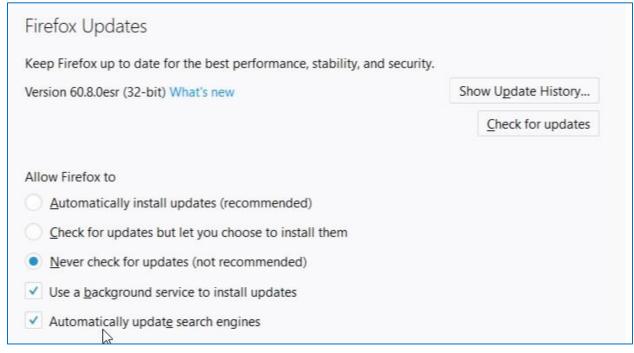


Figure 2.

### **1.2 Required Settings**

You must set the browser.tabs.remote.autostart preferences to false as follows:

- 1. Open a new Firefox window.
- 2. Navigate to about:config. The following message appears:

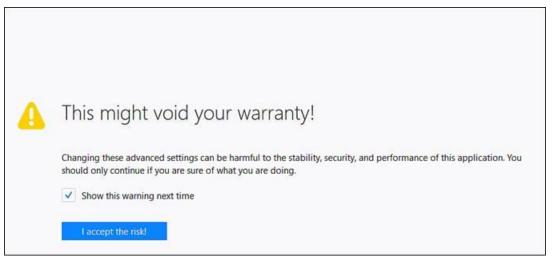


Figure 3.

- 3. Click I accept the risk!
- 4. Set browser.tabs.remote.autostart to false.

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(←) → C' ŵ	V Firefox about:config				
🔅 Most Visited 🖨 Getting Started 🖨 UI Prototype Client					
Search: O, browser.tabs.remote.autostart					
Preference Name Type Value				Value	
browser.tabs.remote.autostart modified boolean false				false	



You may need to have administrative rights to complete the following procedure:

- 1. Open a new Firefox window and browse to Aras Innovator.
- 2. You should now be able to log into Aras Innovator.

#### **1.3 Optional Settings**

The Gantt chart in Aras Innovator may appear different when printed due to missing background colors and images.

You can fix or prevent this issue by configuring the following settings:

- 1. Open the Firefox browser.
- 2. Select Preferences -> Print -> Show Details.

	Print
Printer:	▲ No Printer Selected
Presets:	Default Settings \$
Copies:	1
Pages:	• All • From: 1 to: 1
	Firefox \$
Options:	Print Selection Only Ignore Scaling and Shrink To Fit Page Width
Appearance:	✓ Print Background Colors ✓ Print Background Images
Frames:	As Laid Out on the Screen
	Each Frame on Separate Pages
Page Headers:	[Title
	Left Center Right
	Left Center Right

Figure 5.

- 3. Select the Print Background Colors check box.
- 4. Select the Print Background Images check box.
- 5. Exit the browser.



## **2** Troubleshooting

In this section, we describe some of the common problems people can encounter when setting up the client.

# 2.1 My pre-defined language pack and locale are not properly displaying when connected to Aras Innovator

The localization settings for the client are pulled from the Firefox browser 'Languages' setting as opposed to the system 'Region and Language Settings'.

Use the following procedure to change the language settings in Firefox for Mac.

- 1. Open Firefox browser and select Preferences.
- 2. Scroll down to the Language and Appearance section.
- 3. In the Languages section, click **Choose**.
- 4. Click Select a language to add....

Languages	:		
Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference:			
English/United States [en-us]	Move Up		
Russian [ru] English [en]	Move Down		
	Remove		
Select a language to add 👻	Add		
Help Cance	ОК		
Figure 6			

Figure 6.

5. Select the required language and locale. For example, Japanese [ja]



Languages	;
Italian [it] Italian/Switzerland [it-ch]	nore than one aying these web
Japanese [ja]	aying these web
Javanese [jv] Kannada [kn]	Move Up
<u>.</u> Kanuri [kr] .Kashmiri [ks]	Move Down
Kashubian [csb] Kazakh [kk]	Remove
Japanese [ja]	✓ Add
Help	Cancel OK

Figure 7.

- 6. Click Add.
- 7. Move the selected language to the top using **Move Up**.
- 8. Close the browser.
- 9. Login to Aras Innovator as administrator/innovator.
- 10. Confirm that the selected language is applied.

#### 2.2 Firefox Allows a Maximum of 20 Pop-ups

By default, Firefox allows a maximum of 20 pop-up windows. If you try to open more than 20 pop-up windows, the following error appears:



Use the following procedure to resolve this issue:

- 1. Open a Firefox browser.
- 2. Type **about:config**. The preference list appears.



000		about:con	ñg	M <sub>2</sub>
about:config +				
about:config			🏠 ⊽ 🕑 🚺 🕶 Google	Q 🔲 🖡 🍙
Search: Q dom	6			
Preference Name	▲ Status	Туре	Value	E
dom.mozPermissionSettings.enabled	default	boolean	false	
dom.mozSettings.enabled	default	boolean	false	
dom.navigator-property.disable.mozContacts	default	boolean	true	
dom.navigator-property.disable.mozSettings	default	boolean	true	
dom.network.enabled	default	boolean	true	
dom.network.metered	default	boolean	false	
dom.omit_components_in_content	default	boolean	true	
dom.placeholder.show_on_focus	default	boolean	true	
dom.popup_allowed_events	user set	string	change click dblclick mouseup reset submi	it touchend keydown
dom.popup_maximum	default	integer	20	
dom.send_after_paint_to_content	default	boolean	false	
dom.server-events.default-reconnection-time	default	integer	5000	
dom.server-events.enabled	default	boolean	true	

Figure 8.

3. Scroll to locate **dom.popup\_maximum**, right-click and select **Modify**. The **Enter integer value** pop-up appears.

?	Enter integer value dom.popup_maximum
	20 Cancel OK

Figure 9.

- 4. Specify a very high integer value such as 5000 for **dom.popup\_maximum**.
- 5. Click **OK**.

#### 2.3 Note about Aras PDF Viewer

Aras PDF Viewer is a feature included in Aras Innovator to display PDF documents as part of the Visual Collaboration feature. The technology used to make the feature display PDFs is browser-specific. Users may experience differences in behavior when loading in Firefox vs Edge or Chrome. While all browsers provide the same functionality, the user experience will be slightly different.

