Aras Innovator 12

Client Settings for Edge on Windows

Document #: 12.0.02019056601

Last Modified: 7/29/2020

Copyright Information

Copyright © 2020 Aras Corporation. All Rights Reserved.

Aras Corporation

100 Brickstone Square

Suite 100

Andover, MA 01810

Phone: 978-806-9400

Fax: 978-794-9826

E-mail: support@aras.com

Website: https://www.aras.com/

Table of Contents

Send Us Your Comments

Aras Corporation welcomes your comments and suggestions on the quality and usefulness of this document. Your input is an important part of the information used for future revisions.

- o Did you find any errors?
- o Is the information clearly presented?
- o Do you need more information? If so, where and what level of detail?
- o Are the examples correct? Do you need more examples?
- o What features did you like most?

If you find any errors or have any other suggestions for improvement, indicate the document title, and the chapter, section, and page number (if available).

You can send comments to us in the following ways:

Email:
Support@aras.com
Subject: Aras Innovator Documentation

Or,

Postal service:
Aras Corporation
100 Brickstone Square
Suite 100
Andover, MA 01810
Attention: Aras Innovator Documentation

Or,

FAX:
978-798-9826
Attn: Aras Innovator Documentation

If you would like a reply, provide your name, email address, address, and telephone number.

If you have usage issues with the software, visit https://www.aras.com/support

Document Conventions

The following table highlights the document conventions used in the document:

Table 1: Document Conventions

Convention	Description
Bold	Emphasizes the names of menu items, dialog boxes, dialog box elements, and commands. Example: Click **OK**.
`Code`	Code examples appear in `courier` font. It may represent text you type or data you read.
`Yellow highlight`	Code highlighted in yellow is used to draw attention to the code that is being indicated in the content.
`Yellow highlight with red text`	Red text highlighted in yellow indicates the code parameter that needs to be changed or replaced.
Italics	Reference to other documents.
Note:	Notes contain additional useful information.
Warning	Warnings contains important information. Pay special attention to information highlighted this way.
Successive menu choices	Successive menu choices may appear with a greater than sign (-->) between the items that you will select consecutively. Example: Navigate to **File** --> **Save** --> **OK**.

1 Client Configuration

1.1 Installed Software

This release of Aras Innovator requires the following:

- Edge on Windows 10.

1.2 Required Settings

The Edge browser does not require any specific settings. You cannot create pop-up exceptions the way you can in Internet Explorer and Chrome. You can disable popup blockers for specific sites by manually adding sites to the allowed list using the Registry Editor.

Note: Unless you are an expert using regedit, DO NOT attempt to use this technique. Mistakes can result in system instability.

1.2.1 Edge Settings

The Edge browser does not require any specific settings. However, it may be necessary to disable pop-up blockers for some customizations.

2 Troubleshooting

This section describes some of the common problems people can encounter when setting up the client.

2.1 Note about Aras PDF Viewer

Aras PDF Viewer is a feature included in Aras Innovator to display PDF documents as part of the Visual Collaboration feature. However, the technology used to make the feature display PDFs is browser-specific. Users may experience differences in behavior when loading in Edge vs Firefox or Chrome. While all browsers provide the same functionality, the user experience will be slightly different.