# **Aras Innovator** Client Setup for Firefox on Windows



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### **Table of Contents**

S	END U	S YOUR COMMENTS	4
0	VERV	IEW	5
1	CLI	ENT CONFIGURATION	6
		INSTALLED SOFTWARE REQUIRED SETTINGS	
2	TRO	OUBLESHOOTING	9
	CONNE	MY PRE-DEFINED LANGUAGE PACK AND LOCALE ARE NOT PROPERLY DISPLAYING WHEN ACTED TO ARAS INNOVATOR	9



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### Overview

This is a basic guide to verifying that a client machine is configured correctly for use with Aras Innovator.

It is limited in scope to the FireFox 24 ESR web browser client on the Windows operating system.

**IMPORTANT**: Version 24 Extended Support Release of FireFox is not the standard home user download.

http://www.mozilla.org/en-US/firefox/organizations/

The ESR version is intended for organizations that need to deploy FireFox, but want a greater amount of control on the schedule of the update process.



## 1 Client Configuration

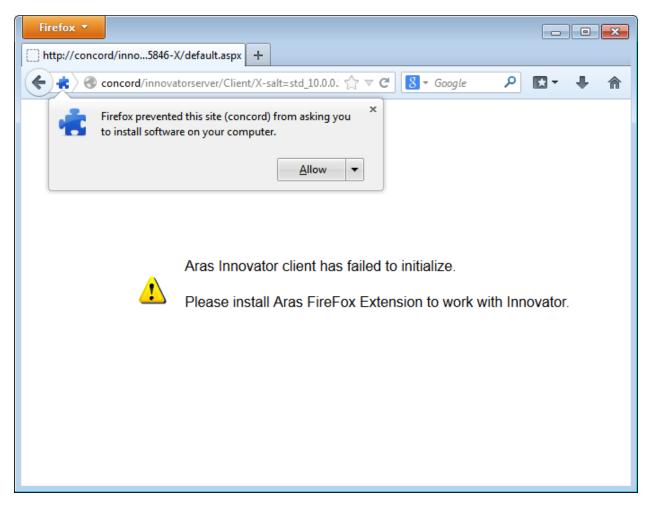
### 1.1 Installed Software

Aras Innovator 10.0 requires the use of Mozilla FireFox version 24 ESR.

### **1.2 Required Settings**

The following steps may require administrative rights to complete.

- 1. Open a new FireFox window and browse to Aras Innovator
- 2. The first time you connect to Aras Innovator, you will be prompted that Aras Innovator is attempting to run an add-on to FireFox. Select "Allow"





3. Next you will be prompted to install the add-on. Select "Install Now"

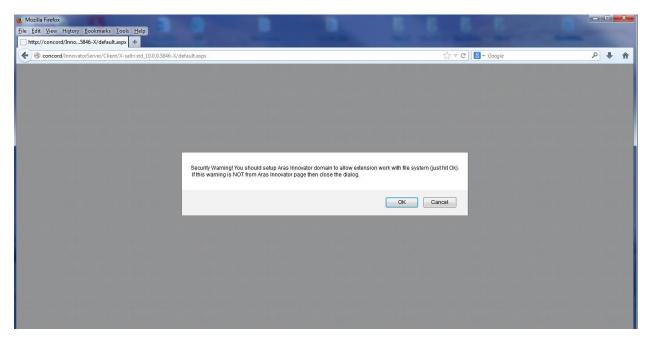
oftware Ir	Istallation
	Install add-ons only from authors whom you trust. Malicious software can damage your computer or violate your privacy.
You hav	re asked to install the following item:
*	ArasFirefoxExtention         (Aras Corporation)           http://concord/innovatorserver/Client/X-salt=std_10.0.0.5846-X/HttpHandlers/Firefox
	Install Now Cancel

4. Once installed, you will be prompted to restart FireFox to initialize the add-on. Select "Restart Now"

Firefox •
Http://concord/inno5846-X/default.aspx     +
ArasFirefoxExtention will be installed after you restart
<u>R</u> estart Now <b>v</b>
Aras Innovator client has failed to initialize. Please install Aras FireFox Extension to work with Innovator.



5. Finally, you must permit the add-on to alter your FireFox settings to allow Aras Innovator access to your system for checking Files in and out of the system.



NOTE: This operation should only be done for trusted sites.

6. Finally, you should now be able to log into Aras Innovator

Firefox 🔻	
а	ras NNOVATOR®
	Login Name Password InnovatorSolutions
	Login Cancel
Bookmark th	Find the latest version of Aras Innovatoris pageVersion: 10.0: Build: 5846



## 2 Troubleshooting

In this section, we will outline some of the common problems people can encounter with the setting up the client.

# **2.1** My pre-defined language pack and locale are not properly displaying when connected to Aras Innovator

The localization settings for the client are pulled from the "Languages" setting of Internet Explorer as opposed to the "Region and Language Settings" of the system. To change the language settings please refer to the steps below.

#### 2.1.1 FireFox 24ESR for Windows

- 1) Open Firefox browser and go to Tools  $\rightarrow$  Options
- 2) Select the Content Tab
  - a) In the Languages Box, click Choose

tions							
General	Tabs	<b>页</b> Content	Applications	Privacy	Security	C) Sync	Advance
🕅 <u>B</u> lock	pop-up w	vindows				Exc	eptions
Fonts & C <u>D</u> efault fo		es New Rom	an	•	<u>S</u> ize: 16		vanced
Language: Choose yo		ed languag	e for displaying	pages	į		h <u>o</u> ose



### 3) In the Languages Dialog Box

- a) Click Select a language to add...
- b) Select Japanese [ja]
- c) Click Add
- d) Move it to the top

Languages     X       Block     Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference.     pt       Default for     Languages in order of preference:     more Up       English/United States (en-us)     Move Up       English [en]     Move Down       Remove     pt	页					
Block       Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference.       pefault for Languages in order of preference:       are         Default for Languages       English/United States [en-us]       Move Up       black         Language       Choose y       Remove       get	A TO THE REPORT OF A DECK	Applications Driv		Advand		
Language Choose y	Block Web pages are so Choose language preference.	Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference.				
Language Choose y		States [en-us]	Move <u>Up</u>	plors		
Choose y			Move <u>D</u> own			
			Remove	i 🔚		
		ge to add	Add			
OK Cancel <u>H</u> elp		OK Car	ncel <u>H</u> elp			

- 4) Close the Browser
- 5) Login to Aras Innovator as admin/innovator
  - a) Confirm that Japanese Language is applied

