



Aras Innovator 2023 Release

Client Settings for Firefox on Mac

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Document Conventions

The following table highlights the document conventions used in the document:

Convention	Description
Bold	Emphasizes the names of menu items, dialog boxes, dialog box elements, and commands. Example: Click OK .
Code	Code examples appear in <code>courier</code> font. It may represent text you type or data you read.
<code>Yellow highlight</code>	Code highlighted in yellow draws attention to the code that is being indicated in the content.
<code>Yellow highlight with red text</code>	Red text highlighted in yellow indicates the code parameter that needs to be changed or replaced.
<i>Italics</i>	Reference to other documents.
Note:	Notes contain additional useful information.
Warning	Warnings contain important information. Pay special attention to information highlighted this way.
Successive menu choices	Successive menu choices may appear with a greater than sign (-->) between the items that you will select consecutively. Example: Navigate to File --> Save --> OK .

1 Client Configuration

1.1 Installed Software

This release of Aras Innovator requires Firefox 78 ESR or 91 ESR.

To prevent unintentional upgrades to the browser, disable automatic upgrades as follows:

1. Open a new Firefox window.
2. Go to **Menu --> Preferences**. A dialog shown in Figure 1 appears.

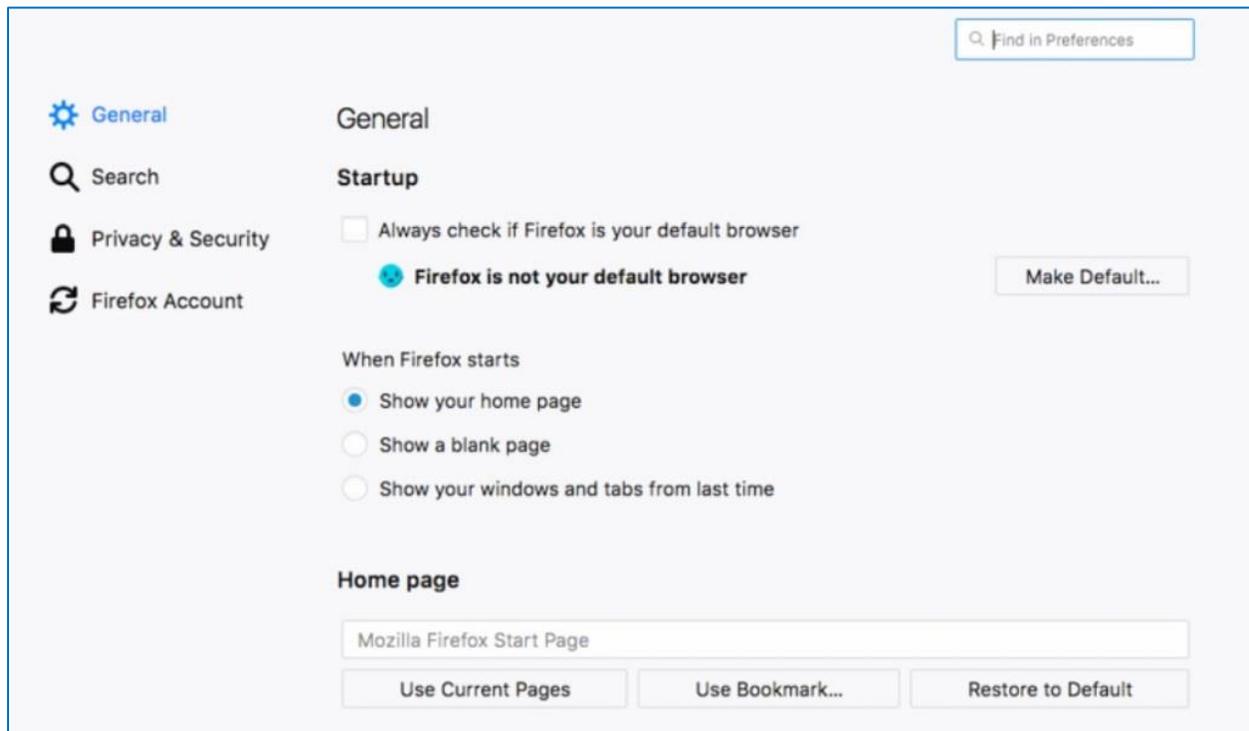


Figure 1.

3. Scroll down to the **Firefox Updates** section and click the **Never check for updates** button as shown in Figure 2.

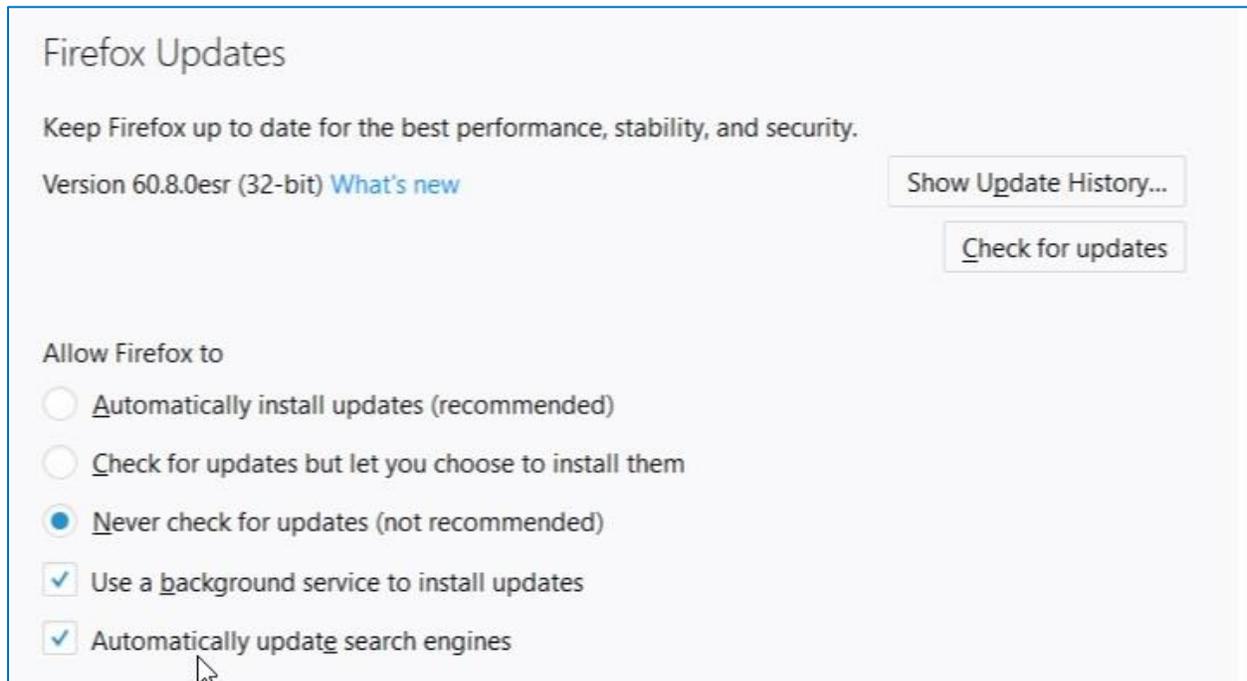


Figure 2.

1.2 Required Settings

You must set the **browser.tabs.remote.autostart** preferences to **false** as follows:

1. Open a new Firefox window.
2. Navigate to **about:config**. A warning shown in Figure 3 appears.

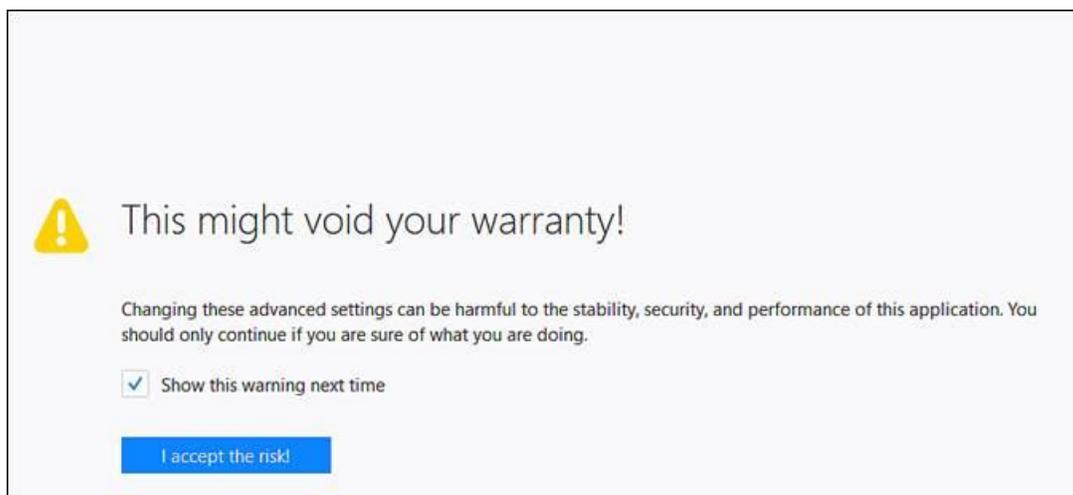


Figure 3.

3. Click **I accept the risk!**

4. Set `browser.tabs.remote.autostart` to `false`.

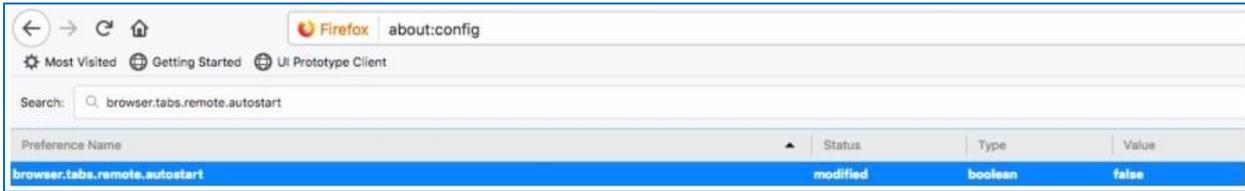


Figure 4.

You may need to have administrative rights to complete the following procedure:

1. Open a new Firefox dialog and browse to Aras Innovator.
2. You should now be able to log into Aras Innovator.

1.3 Optional Settings

The Gantt chart in Aras Innovator may appear different when printed due to missing background colors and images.

You can fix or prevent this issue by configuring the following settings:

1. Open the Firefox browser.
2. Select **Preferences -> Print -> Show Details**.

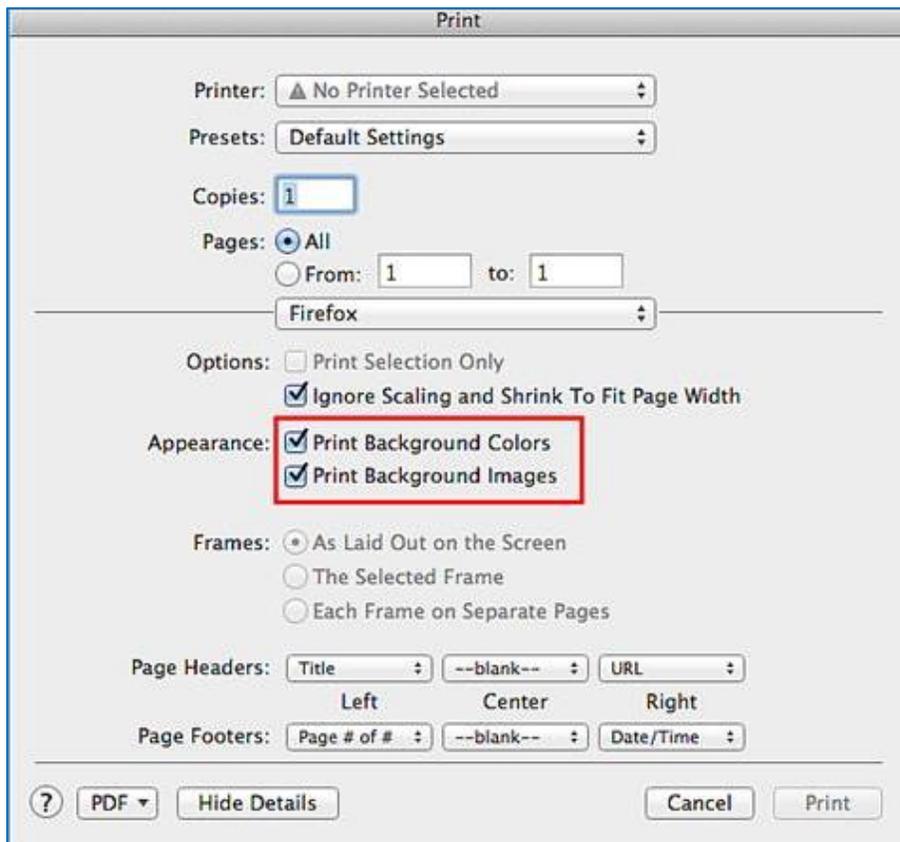


Figure 5.

3. Select the **Print Background Colors** check box.
4. Select the **Print Background Images** check box.
5. Exit the browser.

2 Troubleshooting

In this section, we describe some of the common problems people can encounter when setting up the client.

2.1 My pre-defined language pack and locale are not properly displaying when connected to Aras Innovator

The localization settings for the client are pulled from the Firefox browser 'Languages' setting as opposed to the system 'Region and Language Settings'.

Use the following procedure to change the language settings in Firefox for Mac.

1. Open Firefox browser and select **Preferences**.
2. Scroll down to the **Language and Appearance** section.
3. In the Languages section, click **Choose**.
4. Click **Select a language to add...**

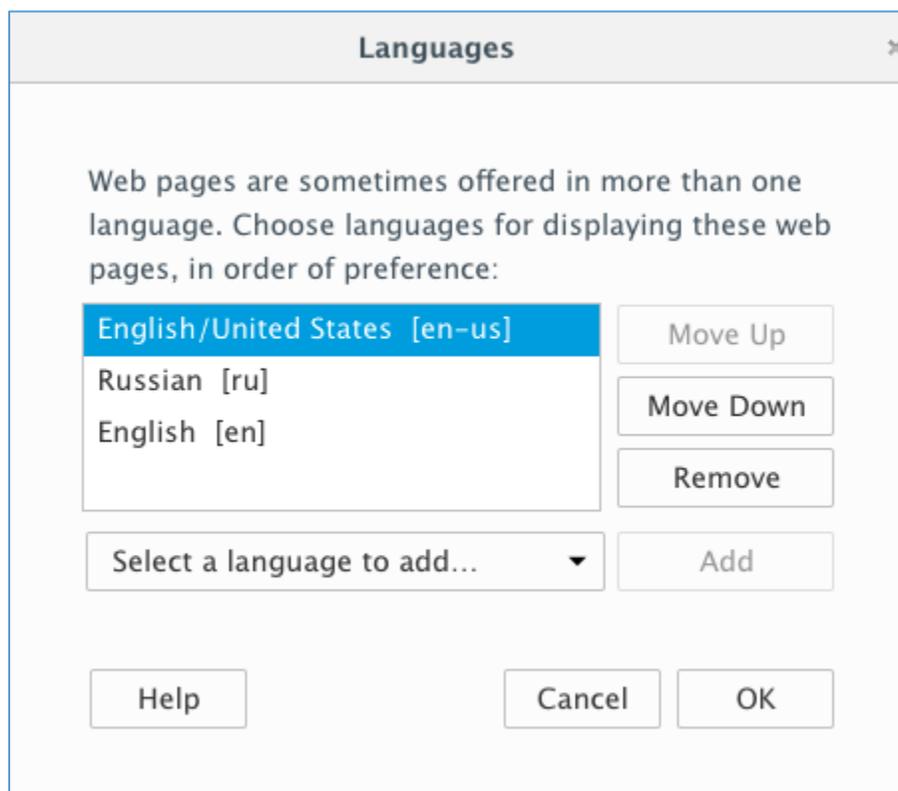


Figure 6.

5. Select the required language and locale. For example, Japanese [ja]

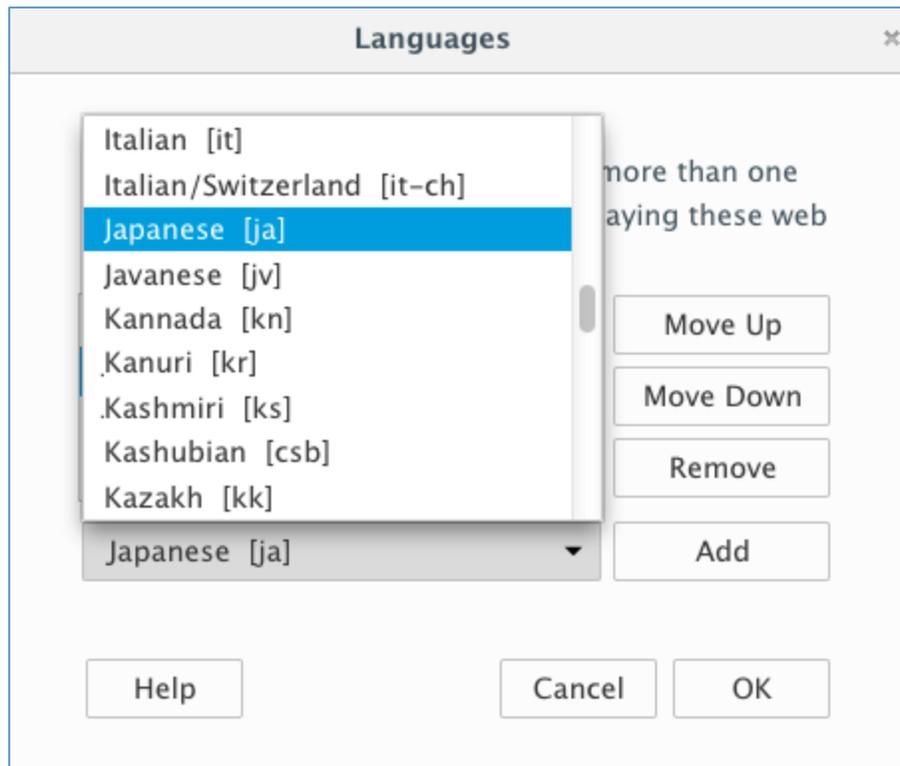


Figure 7.

6. Click **Add**.
7. Move the selected language to the top using **Move Up**.
8. Close the browser.
9. Login to Aras Innovator as administrator/innovator.
10. Confirm that the selected language is applied.

2.2 Firefox Allows a Maximum of 20 Pop-ups

By default, Firefox allows a maximum of 20 pop-up windows. If you try to open more than 20 pop-up windows, the following error appears:

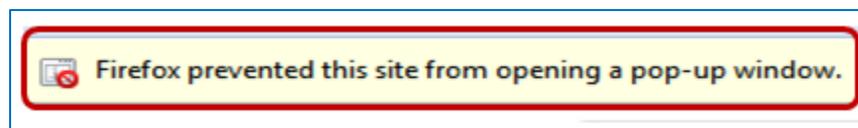


Figure 8.

Use the following procedure to resolve this issue:

1. Open a Firefox browser.
2. Type **about:config**. The preference list appears.

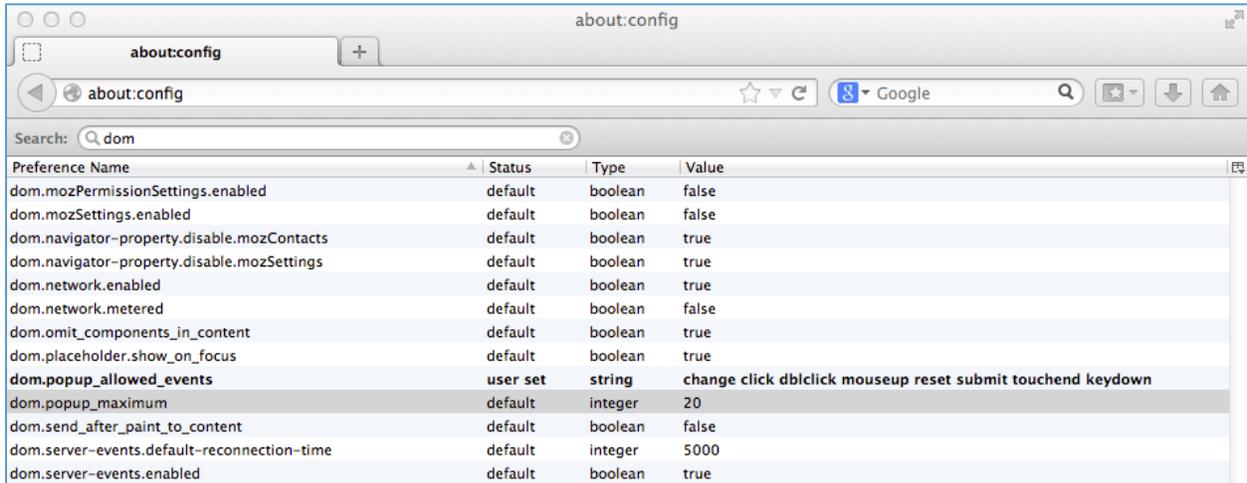


Figure 9.

3. Scroll to locate **dom.popup_maximum**, right-click and select **Modify**. The **Enter integer value** pop-up appears.

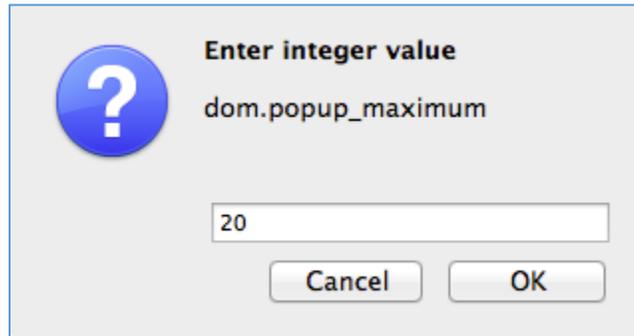


Figure 10.

4. Specify a very high integer value such as 5000 for **dom.popup_maximum**.
5. Click **OK**.

2.3 Note about Aras PDF Viewer

Aras PDF Viewer is a feature included in Aras Innovator to display PDF documents as part of the Visual Collaboration feature. The technology used to make the feature display PDFs is browser-specific. Users may experience differences in behavior when loading in Firefox vs Edge or Chrome. While all browsers provide the same functionality, the user experience will be slightly different.